

1 **BILL NO. S-21-12-15**

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ORDINANCE NO. S-143-21

AN ORDINANCE approving the Purchase and Installation of Yearly Maintenance for CIC Telephone software maintenance at a total cost of \$149,513 from and through ConvergeOne by the City of Fort Wayne, Indiana,

**WHEREAS**, operation of telephone services is essential to the operation of all city services:

**NOW, THEREFORE, BE IT ORDAINED BY THE COMMON COUNCIL OF THE CITY OF FORT WAYNE, INDIANA:**

**SECTION 1.** That the purchase of Yearly Maintenance for CIC Telephone software maintenance from ConvergeOne for a total of cost to the City of \$149,513 is hereby approved in all respects. Said yearly maintenance will be used to ensure the proper operation of the City's business telephone system.

**SECTION 2.** That the City is authorized and directed to take all action necessary for the purchase of this system by and through ConvergeOne

**SECTION 3.** That this Ordinance shall be in full force and effect from and after its passage and any and all necessary approval by the Mayor.

  
\_\_\_\_\_  
Council Member

APPROVED AS TO FORM AND LEGALITY

  
\_\_\_\_\_  
Carol Helton, City Attorney

Fort Wayne City Council  
c/o City Clerk' Office  
200 East Berry Street  
Fort Wayne, IN 46802

James Haley  
CIO  
City of Fort Wayne  
(260) 427-1461

Subject: Yearly Maintenance for general business telephone software

Members of City Council:

This ordinance is to authorize the purchase of yearly maintenance for CIC Telephone software maintenance from ConvergeOne for the operation of the City's telephone system. This year's cost of maintenance for telephone software is \$149,513.

Allen County also makes a payment in the same amount for their share of telephone software maintenance to ConvergeOne each year.

In exchange for maintenance fees, the software vendors provide support for problems with the software and periodically provide new versions of the software.

Our decision to pay maintenance rests on four tests:

- Do we have a continuing internal commitment to use this software?
- Is the software vendor continuing to improve the product?
- Is the vendor useful in solving problems with the software?
- If the software fails, what's the worst case scenario?

The City and County both have substantial investments in the use of this software. We receive regular updates to the software and support for our day to day operation of the software.

Based on these factors, I recommend continued funding of telephone software maintenance.

If you have any questions, please call me at 427-1461.

James Haley  
CIO  
City of Fort Wayne

# COUNCIL DIGEST SHEET

Enclosed with this introduction form is a tab sheet and related material from the vendor(s) who submitted bid(s). Purchasing Department is providing this information to Council as an overview of this award.

## RFPs & BIDS

Bid/RFP #	N/A
Awarded To	ConvergeOne
Amount	\$149,513
Conflict of interest on file?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Number of Registrants	N/A
Number of Bidders	N/A
Required Attachments	

## EXTENSIONS

Date Last Bid Out	N/A
# Extensions Granted To Date	N/A

## SPECIAL PROCUREMENT

Contract #/ID <i>(State, Federal, Piggyback--Authority)</i>	N/A
Sole Source/Compatibility Justification	Sole Source Software Maintenance

## BID CRITERIA *(Take Buy Indiana requirements into consideration.)*

Most Responsible, Responsive Lowest	<input type="checkbox"/> Yes <input type="checkbox"/> No <i>If no, explain below</i>
If not lowest, explain	N/A

# COUNCIL DIGEST SHEET

## COST COMPARISON

<i>Increase/decrease amount from prior years For annual purchase (if available).</i>	There was no increase from 2020 and 2021, we signed a 3 year price agreement.
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## DESCRIPTION OF PROJECT / NEED

<i>Identify need for project &amp; describe project; attach supporting documents as necessary.</i>	The City uses yearly maintenance on Interactive Intelligence software for software support, to help staff deal with software issues, and to periodically obtain new versions of the software.

## REQUEST FOR PRIOR APPROVAL

<i>Provide justification if prior approval is being requested.</i>	N/A

## FUNDING SOURCE

<i>Account Information.</i>	General Fund - IT Other Services – Maintenance Agreement Software
	Fund Org Object = 0010-00022603-5367

**BILL NO. S-21-12-15**

**REPORT OF COMMITTEE ON FINANCE**

**December 21, 2021**

***Glynn Hines Chair***


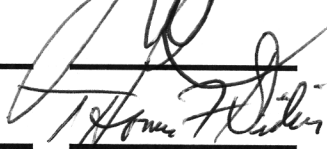



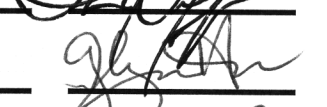
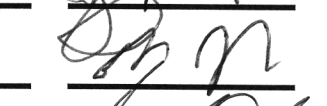


***Jason Arp Co-Chair***

***All Council Members***

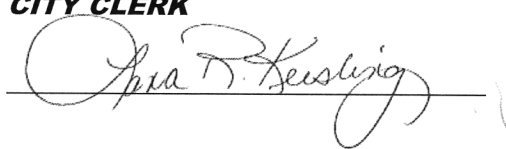
An Ordinance approving the Purchase and Installation of Yearly Maintenance for CIC Telephone software maintenance from and through ConvergeOne by the City of Fort Wayne, Indiana

For a total cost of \$149,513.00

COMMITTEE ON REGULATIONS HAVE HAD SAID Ordinance under consideration and beg leave to report back to the Common Council that said Ordinance

<u>COUNCIL MEMBER</u>	<u>DO PASS</u>	<u>DO NOT PASS</u>	<u>ABSTAIN</u>
ARP			
CHAMBERS			
DIDIER			
ENSLEY			
FREISTROFFER			
HINES			
JEHL			
PADDOCK			
TUCKER			

**LANA R. KEESLING  
CITY CLERK**



Public Hearing Date: N/A

Read the first time in full and on motion by Councilperson Hines.

Read the second time by title and referred to the Finance Committee.

Read the third time in full and on motion by Councilperson Hines, placed on passage by the following vote:

<u>TOTAL VOTES</u>	<u>AYES</u>	<u>NAYS</u>	<u>ABSTAINED</u>	<u>ABSENT</u>
ARP	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CHAMBERS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DIDIER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ENSLEY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
FREISTROFFER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HINES	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
JEHL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PADDOCK	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TUCKER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

DATED: December 21, 2021

  
 \_\_\_\_\_  
 LANA R. KEESLING, CITY CLERK

Passed and adopted by the Common Council of the City of Fort Wayne, Indiana, as Special Ordinance No. S-21-12-15 on the 21st day of December, 2021

ATTEST:

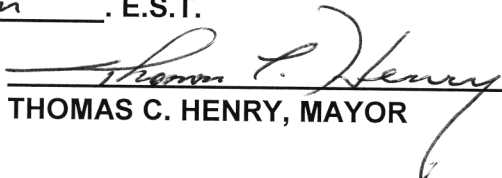
  
 \_\_\_\_\_  
 LANA R. KEESLING  
 CITY CLERK

  
 \_\_\_\_\_  
 PRESIDING OFFICER

Presented by me to the Mayor of the City of Fort Wayne, Indiana, on the 22nd of December 2021, at the hour of 8:50 o'clock A.M. E.S.T.

  
 \_\_\_\_\_  
 LANA R. KEESLING, CITY CLERK

Approved and signed by me this 22<sup>nd</sup> day of December 2021, at the hour of 1:00 o'clock pm E.S.T.

  
 \_\_\_\_\_  
 THOMAS C. HENRY, MAYOR

