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AN ORDINANCE approving the Purchase and Installation of Yearly Maintenance for CIC Telephone software maintenance at a total cost of \$115,277.40 from and through North American Communications Resource, Inc. by the City of Fort Wayne, Indiana,

NOW, THEREFORE, BE IT ORDAINED BY THE COMMON COUNCIL OF THE CITY OF FORT WAYNE, INDIANA:

SECTION 1. That the purchase of Yearly Maintenance for CIC Telephone software maintenance from North American Communications Resource, Inc for a total of cost to the City of \$115,277.40 is hereby approved in all respects. Said yearly maintenance will be used to ensure the proper operation of the City's business telephone system.

SECTION 2. That the City is authorized and directed to take all action necessary for the purchase of this system by and through North American Communications Resource, Inc.

SECTION 3. That this Ordinance shall be in full force and effect from and after its passage and any and all necessary approval by the Mayor.



Council Member

APPROVED AS TO FORM AND LEGALITY



Carol T. Helton, City Attorney

Fort Wayne City Council
c/o City Clerk' Office
200 East Berry Street
Fort Wayne, IN 46802

James Haley
CIO
City of Fort Wayne
(260) 427-1461

Subject: Yearly Maintenance for general business telephone software

Members of City Council:

This ordinance is to authorize the purchase of yearly maintenance for CIC Telephone software maintenance from North American Communications Resource, Inc for the operation of the City's 911 dispatching system. This year's cost of maintenance for telephone software is 115,277.40.

Allen County also makes a payment in the same amount for their share of telephone software maintenance to North American Communications Resource, Inc each year.

In exchange for maintenance fees, the software vendors provide support for problems with the software and periodically provide new versions of the software.

Our decision to pay maintenance rests on four tests:

- Do we have a continuing internal commitment to use this software?
- Is the software vendor continuing to improve the product?
- Is the vendor useful in solving problems with the software?
- If the software fails, what's the worst case scenario?

The City and County both have substantial investments in the use of this software. We receive regular updates to the software and support for our day to day operation of the software.

Based on these factors, I strongly recommend continued funding of telephone software maintenance.

If you have any questions, please call me at 427-1461.

James Haley
CIO
City of Fort Wayne

COUNCIL DIGEST SHEET

Enclosed with this introduction form is a tab sheet and related material from the vendor(s) who submitted bid(s). Purchasing Department is providing this information to Council as an overview of this award.

RFPs & BIDS

Bid/RFP #	N/A
Awarded To	NACR.
Amount	115,277.40
Conflict of interest on file?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Number of Registrants	N/A
Number of Bidders	N/A
Required Attachments	

EXTENSIONS

Date Last Bid Out	N/A
# Extensions Granted To Date	N/A

SPECIAL PROCUREMENT

Contract #/ID <i>(State, Federal, Piggyback--Authority)</i>	N/A
Sole Source/Compatibility Justification	Sole Source Software Maintenance

BID CRITERIA *(Take Buy Indiana requirements into consideration.)*

Most Responsible, Responsive Lowest	<input type="checkbox"/> Yes <input type="checkbox"/> No <i>If no, explain below</i>
If not lowest, explain	N/A

COUNCIL DIGEST SHEET

COST COMPARISON

<i>Increase/decrease amount from prior years For annual purchase (if available).</i>	
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DESCRIPTION OF PROJECT / NEED

<i>Identify need for project & describe project; attach supporting documents as necessary.</i>	The City needs yearly maintenance on Interactive Intelligence software to obtain support, to help staff deal with software issues, and to periodically obtain new versions of the software.

REQUEST FOR PRIOR APPROVAL

<i>Provide justification if prior approval is being requested.</i>	N/A

FUNDING SOURCE

<i>Account Information.</i>	General Fund - IT Other Services -- Maintenance Agreement Software Fund Org Object = 0010-00022603-5367

Public Hearing Date, if applicable _____

Read the first time in full and on motion by Councilman Russ Jell
Read the second time by title and referred to the Finance Committee
Committee. Read the third time in full and on motion by Councilman
John Crawford, placed on passage by the following vote:

	<u>AYES</u>	<u>NAYS</u>	<u>ABSTAINED</u>	<u>ABSENT</u>
<u>TOTAL VOTES</u>	<u>8</u>	_____	_____	<u>1</u>
BENDER	<u>✓</u>	_____	_____	_____
CRAWFORD	<u>✓</u>	_____	_____	_____
DIDIER	<u>✓</u>	_____	_____	_____
HARPER	<u>✓</u>	_____	_____	_____
HINES	<u>✓</u>	_____	_____	_____
JEHL	_____	_____	_____	<u>✓</u>
PADDOCK	<u>✓</u>	_____	_____	_____
SHOAFF	<u>✓</u>	_____	_____	_____
SMITH	<u>✓</u>	_____	_____	_____

DATED: 7-8-14 Sandra E. Kennedy
SANDRA E. KENNEDY, CITY CLERK

Passed and adopted by the Common Council of the City of Fort Wayne, Indiana, as
(ANNEXATION) (APPROPRIATION) (GENERAL) (SPECIAL) (ZONING) ORDINANCE
(RESOLUTION) NO. 8-71-14 on the 8th day of
July, 2014

ATTEST: Sandra E. Kennedy Walter A. Bender
SANDRA E. KENNEDY, PRESIDING OFFICER
CITY CLERK

Presented by me to the Mayor of the City of Fort Wayne, Indiana, on the 9th day
of July, 2014, at the hour of 5:00 o'clock P.M. E.S.T.

Sandra E. Kennedy
SANDRA E. KENNEDY, CITY CLERK

Approved and signed by me this 10th day of JULY
2014, at the hour of 9:00 o'clock A.M. E.S.T.

Thomas C. Henry
THOMAS C. HENRY, MAYOR

REPORT OF THE FINANCE COMMITTEE

JULY 1, 2014

*John Crawford Chair
Russ Jehl, Co-Chair
All Council Members*

AN ORDINANCE approving the Purchase and Installation of Yearly Maintenance for CIC Telephone software maintenance at a total cost of \$115,277.40 from and through North American Communications Resource, Inc. by the City of Fort Wayne, Indiana. **HAVE HAD SAID ORDINANCE UNDER CONSIDERATION AND BEG LEAVE TO REPORT BACK TO THE COMMON COUNCIL THAT SAID ORDINANCE**

DO PASS

DO NOT PASS

ABSTAIN

NO REC

John Crawford
Russ Jehl
Tommy Hunter
Bob Burt
Steve Burt

SANDRA E. KENNEDY
CITY CLERK